



North Yorkshire Council

Snapshot 2026

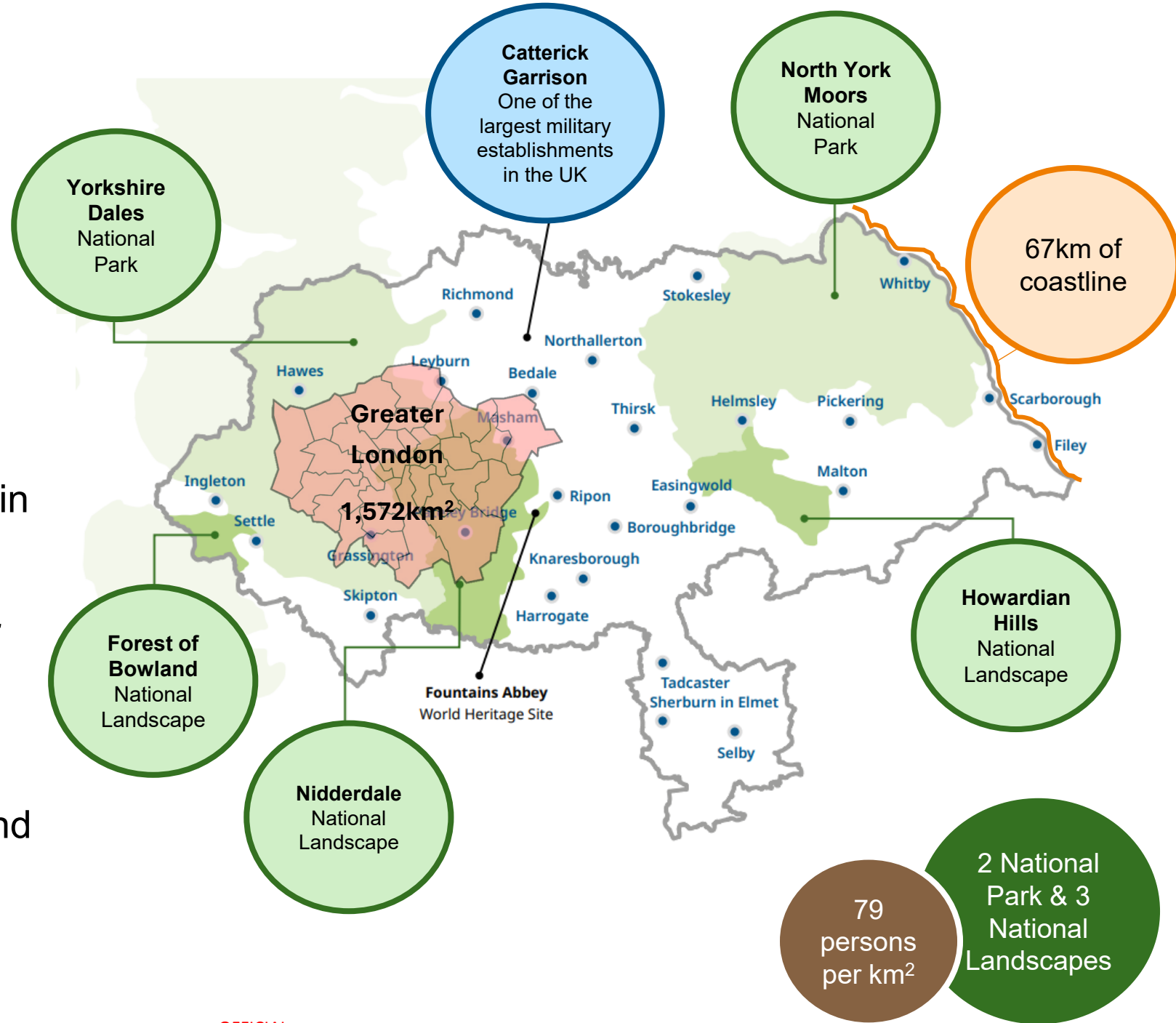
Our County

The largest local authority by geography.

- Encompassing 8,037km²
 - ~411% larger than Greater London.
 - You could fit 5 London's in North Yorkshire.

As of 2024, we had a **population of 635,270**.

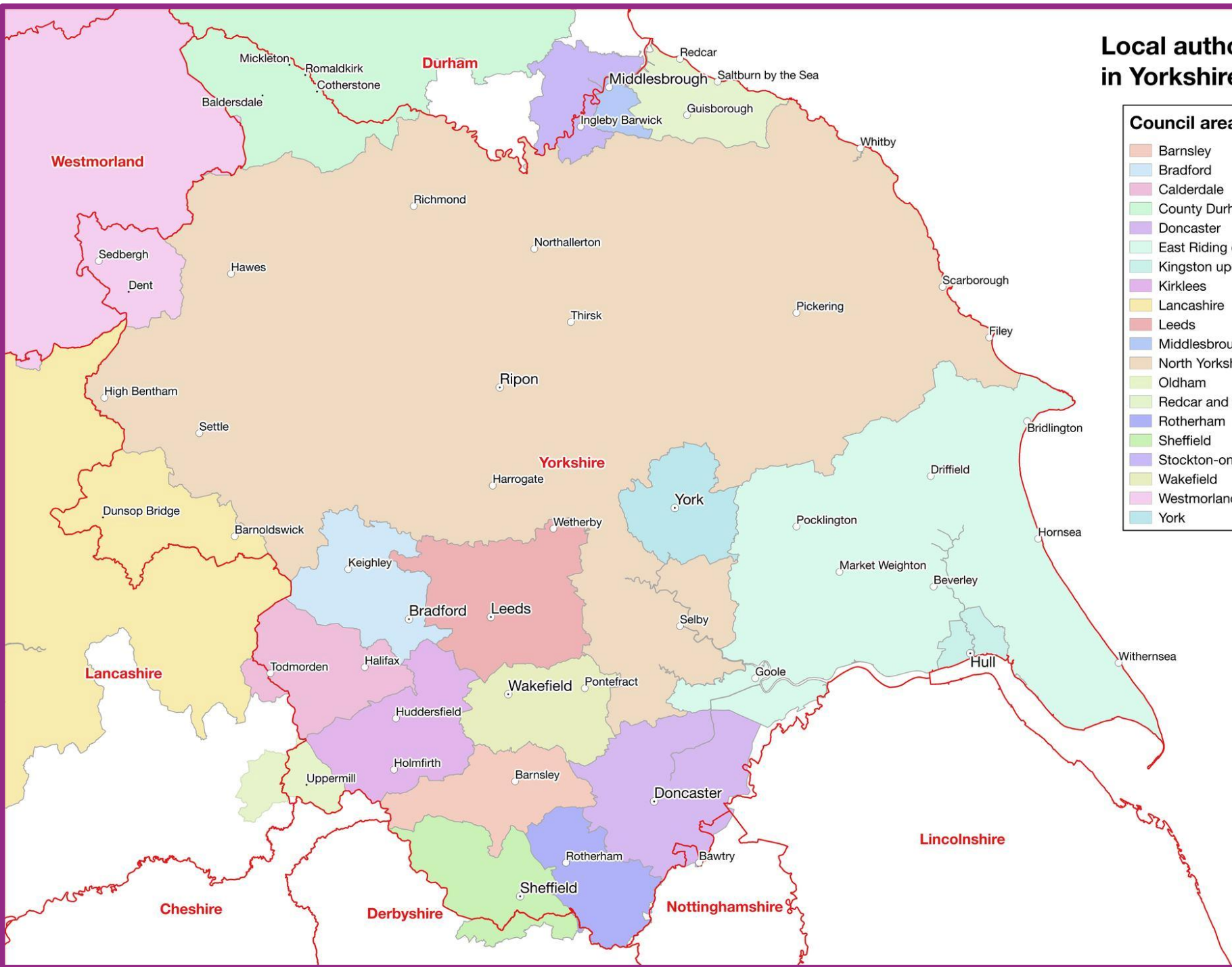
- **Third largest English unitary** by population, behind Birmingham and Leeds.



Local authorities in Yorkshire

Council areas

	Barnsley
	Bradford
	Calderdale
	County Durham
	Doncaster
	East Riding of Yorkshire
	Kingston upon Hull, City of
	Kirklees
	Lancashire
	Leeds
	Middlesbrough
	North Yorkshire
	Oldham
	Redcar and Cleveland
	Rotherham
	Sheffield
	Stockton-on-Tees
	Wakefield
	Westmorland and Furness
	York





One Council, Many Services

23 leisure venues,
including 16
swimming pools.

42 libraries and 1
mobile-library.

In 2024/25,
decisions provided
on 4,700 planning
applications.

20 permanent
HWRCs across the
county, along with
complementary
mobile sites.

Responsible for
7,000km of Public
Rights of Way.

9,250km of highway,
including
1,645 Bridges.

310,000 tonnes of
waste.

50,000 Housing
Benefit Charges.

Over 15,700 children
provided with SEN
support.

Supporting over
3,500 in residential
care.

Over 3.300 people
supported by the
Children and
Families Service.

Providing around
37,700 hours of
personal care per
week.

A County of Contrasts

Homelessness: Scarborough alone tops list for highest rate of homelessness in Yorkshire and the Humber, with **1 in 409 people homeless**.

Road Network Length: **5,450 miles of road** to be maintained, the largest network of any Single Tier Authority, roughly **5x** the average network length.

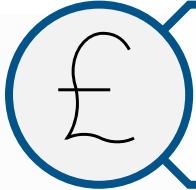
Low Wages: Average weekly pay is **£667**, below the England average of **£732**.

Rurality & Deprivation: **85%** “super-sparse” or very rural. We have **pockets of significant deprivation**, especially on the coast; **parts of Scarborough fall within the top 5%**.

Our Strengths



Top-tier service delivery; driving transformation and embracing innovation.



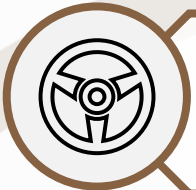
Providing value for money and productive services, as evidenced by IMPOWER rating.



Working with our communities to develop **ambitious plans and regeneration projects**.



Harnessing LGR to drive efficiencies whilst **effectively serving our communities**.



Double devolution **giving our residents more control** in their communities.

LGR Journey: Scale & Pace

Largest council merger to date:

- Bringing together **7 district and borough councils** with **one County Council**.
- Involving over **10,000** members of staff.
- **90 restructures completed**, involving **5,000+ staff**.
- **York & North Yorkshire Devolution Deal** negotiated and secured at the same time.

Dec 2020

Submission of
Business Case

July 2021

Government
Decision

Feb 2022

Structural
Change Order

May 2022

Elections

August 2022

Chief Executive
appointed

April 2023

Vesting Day

Overcoming LGR Challenges

Costs and Financial Management

- Budget managements and cost implications, including costs, lost savings, investment required for transition and harmonisation of council tax.
- Managing redundancies.
- Awareness of potential inherited liabilities, including equal pay issues.

Leadership, Governance and Legitimacy

- Early appointment of CEO to provide leadership legitimacy.
- Clear identification of both political and officer leadership.
- Change process that secures the buy-in.
- Establishing and operating a shadow council.
- Creating new political structures.

Programme Delivery, Change Capacity and Momentum

- Importance of a clear programme, timetable.
- Vesting day must be “safe and legal”.
- Joint, capable change team to support delivery.
- Using a Continuing Authority model where possible to simplify transition.

Communication, Workforce and Cultural Transition

- Ability to communicate effectively with all staff ahead of vesting day.
- Supporting workforce transition, maintaining morale, and managing redundancies sensitively.

Service Delivery and Inherited Operations

- Maintaining service quality throughout.
- Understanding service inheritance position, including risks, gaps, and operational baselines.

Your Voice Counts, Staff Survey

I feel I belong and am part of the new council

Strongly Agree:

2024: 59.8%

2025: 69%

9.2% Improvement

I would recommend the council as a great place to work

Strongly Agree:

2024: 67.1%

2025: 70%

2.9% Improvement

2026 Results Coming Soon!



Most Local, Large Council

- **Physical customer access** maintained in every former district area.
- **First authority to deliver Double Devolution** - Knaresborough market.
- **6 Area Committees**, strengthening local representation.
- **6 Local Area Teams** improving cross-service working and tackling local issues.
- Establishing a network of new **Community Partnerships**.
- **32 tailored Town Investment Plans** to guide future investment and regeneration across the county.
- Dedicated liaison service for **664 parish and town councils** and **1 City Council**.



In 1310 King Edward II provided a Royal Charter granting Knaresborough a market.

In 2025, NYC double devolved control of the market to **Knaresborough Town Council**.

LGR Dividend

	£	£	
LGR Related Savings			
Commissioning – LGR	3,926,000		
Democracy – LGR	373,300		
Income – LGR	12,820,000		
Procurement	12,551,000		
Property	2,696,000		
Service Synergy	22,065,100		
Support Services	11,043,200		
Technology Led – LGR	2,439,000		
		67,913,600	58%
Non-LGR Savings			
Commissioning	18,454,000		
Income	9,539,000		
Policy	2,431,800		
Service Synergy - Highways / HNY	2,080,000		
Technology Led	968,000		
Staffing	10,451,300		
Non LGR NNDR	4,000,000		
Non LGR Other	860,000		
		48,784,100	42%
	OFFICIAL	116,697,700	

Devolution Deal

Deal negotiated and achieved at the same time as delivering LGR.

- Agreement to establish a **Mayoral Combined Authority**, with Mayor to represent the County on the national level.
- Deal leveraged over **£540m long-term investment** across 30 years enabling strategic planning, economic growth, and infrastructure modernisation.



Delivering LGR

Building of new council largely complete.

One of the quickest and largest mergers in local government history – and across complex geography.

Financial business case exceeded.

Strong locality model in place 'The largest most local council'.

Clear leadership and strong governance.

Effective project management with few hiccups.

Huge communication effort to engender positive engaged workforce.

Maintained and enhance strong ambitious service delivery.

Positively helping others.

And ... delivered devolution at the same time!



**NORTH
YORKSHIRE
COUNCIL**

Leading the Sector

LG Inform



% of child protection cases reviewed within timescales
Mean of all English Unitary Authorities: 93.1%
NYC Score: 99.2%

% of people satisfied with their local area as a place to live
Mean of all English Unitary Authorities: 73%
NYC Score: 87%



Overall satisfaction of people who use services for care and support 2024/25
Mean of all English Unitary Authorities: 66.2%
NYC Score: 70%

Number of completed affordable homes delivered (gross)
Mean of all English Unitary Authorities: 268 units
NYC Score: 820 units



Top-Tier Services

OFSTED Outstanding:
Our Children and Young Peoples Service has been rated 'outstanding' in most recent OFSTED inspection.



IMPOWER has ranked us the third most productive authority nationally and most productive in the North of England

CQC rated us 'good', following an inspection in June. We received an overall score of 81, placing us joint 3rd in the country at the time of inspection.



Ambitious Regeneration



Whitby

£10m Whitby Maritime Training Hub nearing completion.

Provides space for maritime businesses, **supporting local economic growth** and resilience.



Catterick

£21m invested to develop Catterick Garrison town centre, **led by NYC and the MOD.**

The project features **a new town square, community/enterprise hub, and an upgraded Coronation Park.**



Scarborough

Plans to create a 'string of pearls' from the station to shore, augmented by development sites across the town.

Proposals will create over 400 jobs; develop 15,000sqm of enhanced public realm, with £20 million secured from Pride in Place.



Selby

Over £25m investment put forward for key regeneration projects, including a new visitor centre and an ambitious 92-hectare brownfield regeneration project, comprising roughly 800 to 1,500 new homes and 30-33 hectares of employment land.

Active North Yorkshire

- **£40million investment plan** to transform leisure services across the County.
- Includes the launch of Active North Yorkshire - **one of the largest council-owned and operated leisure services in the country currently operating 16 venues.**
- Starting with four sites the investment will **deliver over £600k of savings** whilst better meeting customer's needs.
- Since LGR, membership has increased by 6%, with **over 26,500 members** of our services.



Investing in the County's future.

- **£60million investment** in five new **purpose-built specialist care hubs**, based across our county.
- Each hub to **provide support to hospital discharge** (intermediate care) and **dementia care services**.
- Expected to make up to **£6.3million savings per year**.
- A **key driver for change**, meeting rising demand and cost of specialist dementia care.
- Construction expected to commence in January 2027.

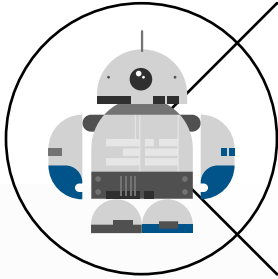


Kex Gill: A59 Scheme

- **One of the largest engineering projects in the region**, planned within weeks of new council forming.
- Long history of landslips and instability, causing repeated unplanned closures and six-mile diversions.
- **£82.5m scheme** delivering safer, more resilient route.
- Route includes a **completely new carriageway, 12 culverts, 4km of stone walls, 12,000 native trees, 9 engineered structures, and enhanced drainage.**
- **Significant habitat creation**, restored watercourses, and sensitive design within the Nidderdale National Landscape.



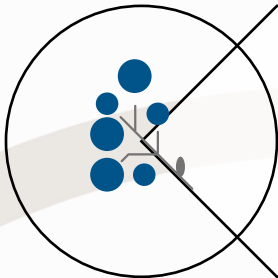
Key areas where AI is helping NYC



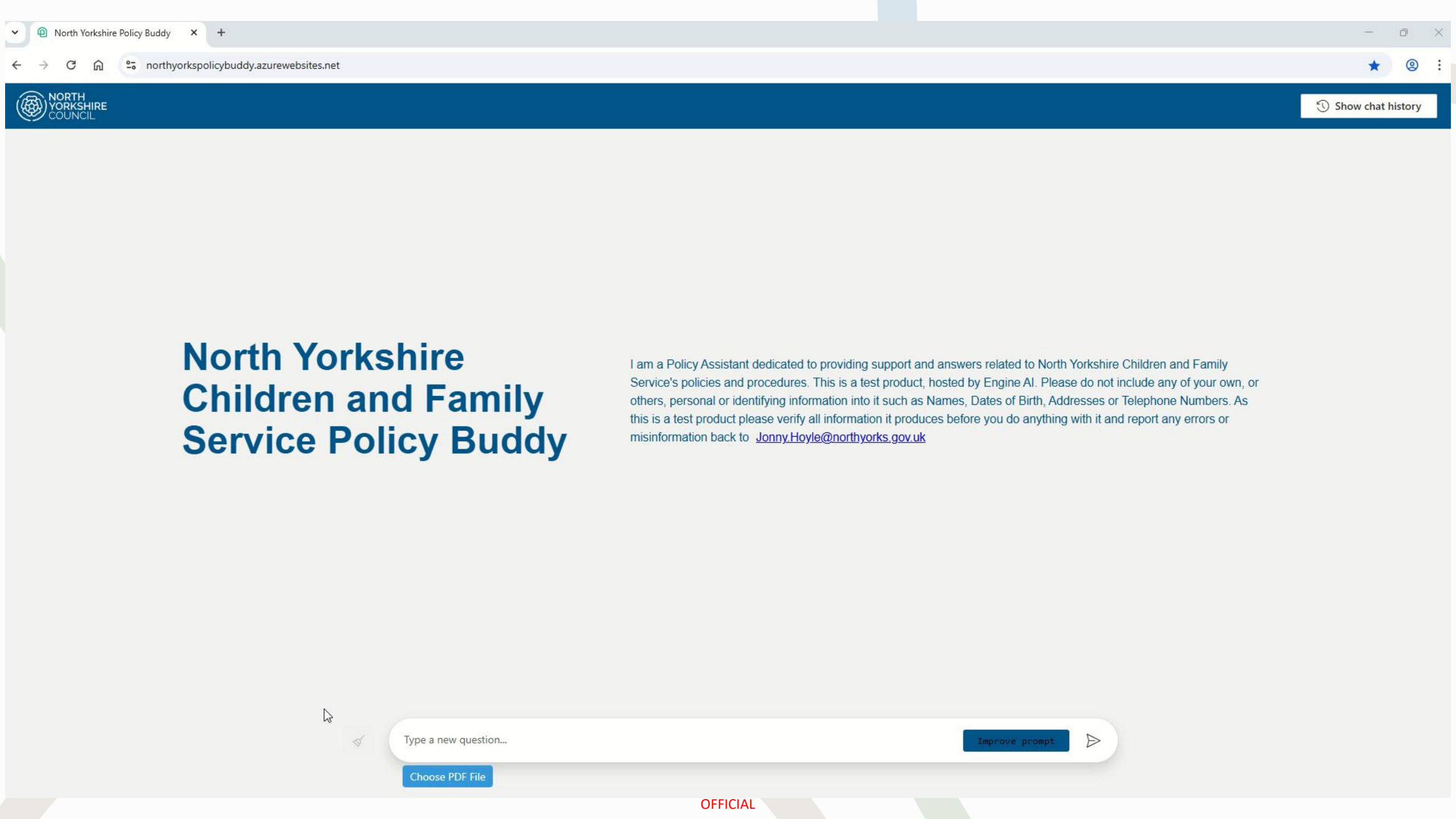
Assistants e.g. our CYPS Policy buddy (**Polly**) and Housing and Care buddy (**Hanc**)



Writing up **case notes** and conversations e.g. Beam Magic Notes and Copilot and Minute



Piloting AI in social care systems –our **Fiynd** product that is bringing that **rich data set** to life by putting it into the hands of social care practitioners instantly and visually.



Show chat history

North Yorkshire Children and Family Service Policy Buddy

I am a Policy Assistant dedicated to providing support and answers related to North Yorkshire Children and Family Service's policies and procedures. This is a test product, hosted by Engine AI. Please do not include any of your own, or others, personal or identifying information into it such as Names, Dates of Birth, Addresses or Telephone Numbers. As this is a test product please verify all information it produces before you do anything with it and report any errors or misinformation back to Jonny.Hoyle@northyorks.gov.uk

Type a new question...

Choose PDF File

Improve prompt



Ecomaps

Ecomaps

Ecomaps

The screenshot displays the Ecomaps application interface, which is used for visualizing complex networks of entities and their relationships. The interface is divided into several sections:

- Header:** Includes the North Yorkshire Council logo, the title "DEM - Reimagining Case Management", a search bar, and navigation icons for notifications, settings, download, help, and user profile.
- Left Sidebar:** Contains navigation links for "CYPS > Children's and Families > Knowledge", "DEM - Reimagining Case ...", "Home", "Child Summary", "Timeline", "Documents/Notes", "Ecomaps" (highlighted), "Locations", "Data Insight", and "Definitions".
- Main Content Area:**
 - Filters:** A sidebar on the left allows filtering by "Full Name" (LouiseRhiannon Dapper), "Date" (13/02/2022 to 19/04/2024), "Type" (Entity), "Role" (All), and "ConfidenceScore" (0.80 to 1.00).
 - Node Colour Key:** A legend indicating node colors: Source node (Red), Person (Orange), Person type (Yellow), Address (Green), Location (Light Green), and Product (Purple).
 - Network Graph:** A large, complex graph showing numerous nodes (circles) connected by lines (edges). Nodes are color-coded according to the key, and their size represents their confidence score. The graph is dense with many connections, particularly around central nodes.
 - Text Filter:** A search bar at the top right of the graph area labeled "Enter text filter".

Ecomaps

Ecomaps

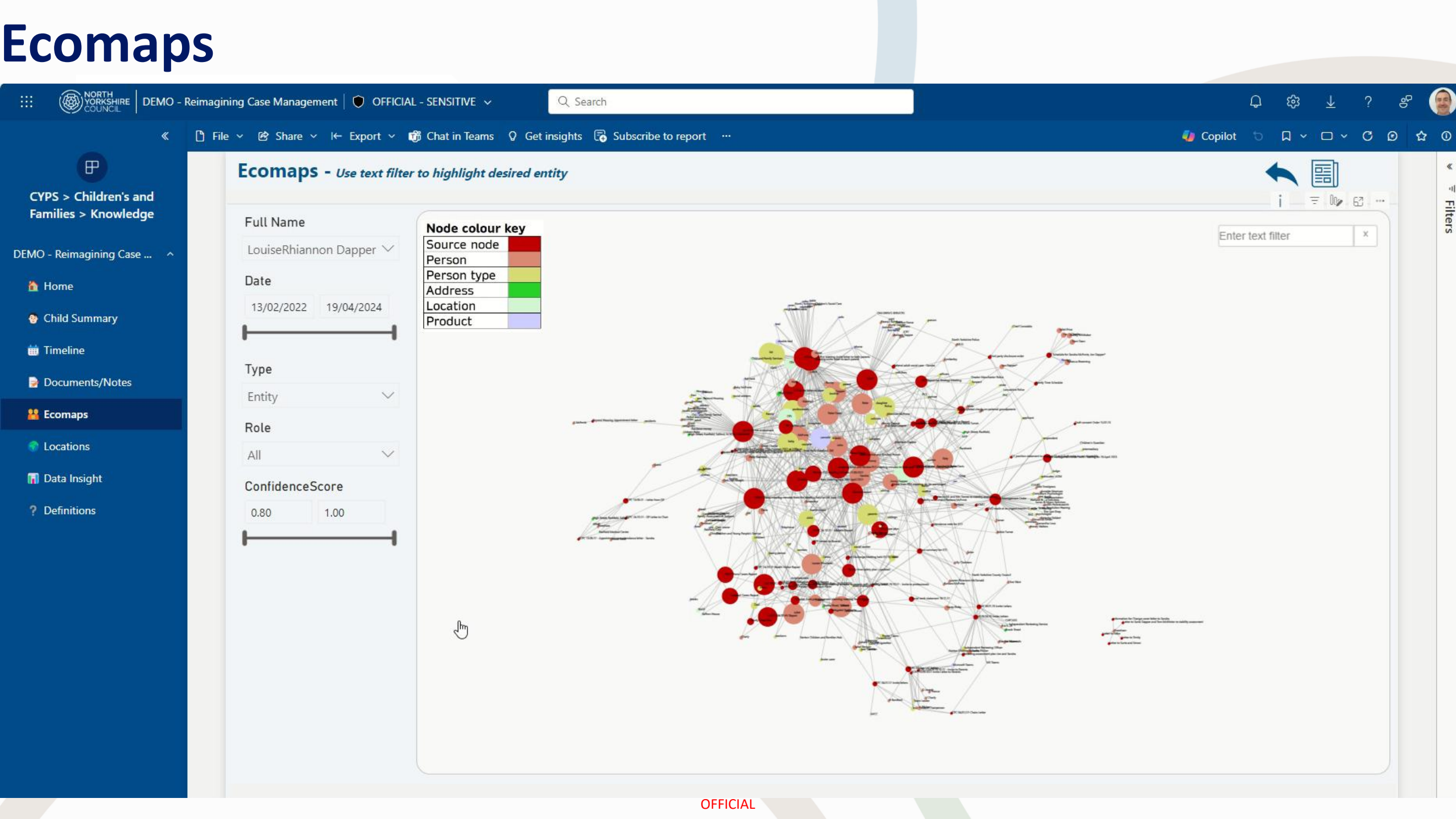
The screenshot displays the Ecomaps application interface, which is used for visualizing complex networks of entities and their relationships. The interface is divided into several sections:

- Header:** Includes the North Yorkshire Council logo, the title "DEM - Reimagining Case Management", a search bar, and navigation icons for notifications, settings, download, help, and user profile.
- Left Sidebar:** Contains navigation links for "CYPS > Children's and Families > Knowledge", "DEM - Reimagining Case ...", "Home", "Child Summary", "Timeline", "Documents/Notes", "Ecomaps" (highlighted), "Locations", "Data Insight", and "Definitions".
- Main Content Area:**
 - Filters:** A sidebar on the left allows filtering by "Full Name" (LouiseRhiannon Dapper), "Date" (13/02/2022 to 19/04/2024), "Type" (Entity), "Role" (All), and "ConfidenceScore" (0.80 to 1.00).
 - Node Colour Key:** A legend indicating node colors: Source node (Red), Person (Orange), Person type (Yellow), Address (Green), Location (Light Green), and Product (Purple).
 - Network Graph:** A large, complex graph showing numerous nodes (circles) connected by lines (edges). Nodes are color-coded according to the key, and their size represents their confidence score. The graph is dense with many connections, particularly around central nodes.
 - Text Filter:** A search bar at the top right of the graph area labeled "Enter text filter".

Ecomaps

The screenshot displays the Ecomaps application interface, which is used for visualizing complex networks of entities and their relationships. The interface is divided into several sections:

- Header:** Includes the North Yorkshire Council logo, the title "DEM - Reimagining Case Management", a search bar, and navigation icons for notifications, settings, download, help, and user profile.
- Left Sidebar:** Contains navigation links for "CYPS > Children's and Families > Knowledge", "DEM - Reimagining Case ...", "Home", "Child Summary", "Timeline", "Documents/Notes", "Ecomaps" (highlighted), "Locations", "Data Insight", and "Definitions".
- Main Content Area:**
 - Filters:** A sidebar on the left allows filtering by "Full Name" (LouiseRhiannon Dapper), "Date" (13/02/2022 to 19/04/2024), "Type" (Entity), "Role" (All), and "ConfidenceScore" (0.80 to 1.00).
 - Node Colour Key:** A legend indicating node colors: Source node (Red), Person (Orange), Person type (Yellow), Address (Green), Location (Light Green), and Product (Purple).
 - Network Graph:** A large, complex graph showing numerous nodes (circles) connected by lines (edges). Nodes are color-coded according to the key, and their size represents their confidence score. The graph is dense with many connections, particularly around central nodes.
 - Text Filter:** A search bar at the top right of the graph area labeled "Enter text filter".



Ecomaps

NORTH YORKSHIRE COUNCIL

DEMO - Reimagining Case Management | OFFICIAL - SENSITIVE

Search

🔔 ⚙️ ⬇️ ? 🗺️ 👤

<< 📁 File ▾ 🔗 Share ▾ ↩️ Export ▾ 💬 Chat in Teams 🔦 Get insights ➕ Subscribe to report ...

Copilot 🔄 📌 ▾ 🖨️ ▾ 🔄 📄 ☆ ⓘ

🏠

CYPS > Children's and Families > Knowledge

DEMO - Reimagining Case ... ▾

🏠 Home

👤 Child Summary

📅 Timeline

📄 Documents/Notes

👥 Ecomaps

📍 Locations

📊 Data Insight

? Definitions

Ecomaps - Use text filter to highlight desired entity

Full Name
LouiseRhiannon Dapper ▾

Date
13/02/2022 19/04/2024

Type
Entity ▾

Role
All ▾

ConfidenceScore
0.80 1.00

Node colour key

Source node	Red
Person	Orange
Person type	Yellow
Address	Green
Location	Light Green
Product	Purple

Enter text filter

OFFICIAL

Ecomaps

NORTH YORKSHIRE COUNCIL

DEMO - Reimagining Case Management | OFFICIAL - SENSITIVE

Search

🔔 ⚙️ ⬇️ ? 🗺️ 👤

<< 📁 File ▾ 🔗 Share ▾ ↩️ Export ▾ 💬 Chat in Teams 🔍 Get insights ➕ Subscribe to report ...

Copilot 🔄 📌 ▾ 🖨️ ▾ 🔄 📄 ☆ ⓘ

🏠

CYPSS > Children's and Families > Knowledge

DEMO - Reimagining Case ... ▾

🏠 Home

👤 Child Summary

📅 Timeline

📄 Documents/Notes

👥 Ecomaps

📍 Locations

📊 Data Insight

? Definitions

Full Name

LouiseRhiannon Dapper ▾

Date

13/02/2022 19/04/2024

⎯⎯⎯

Type

Entity ▾

Role

All ▾

ConfidenceScore

0.80 1.00

⎯⎯⎯

Node colour key

Source node	Red
Person	Orange
Person type	Yellow
Address	Green
Location	Light Green
Product	Purple

Enter text filter

X

OFFICIAL

Ecomaps

NORTH YORKSHIRE COUNCIL

DEMO - Reimagining Case Management | OFFICIAL - SENSITIVE

Search

🔔 ⚙️ ⬇️ ? 🗺️ 👤

<< 📁 File ▾ 🔗 Share ▾ ↩️ Export ▾ 💬 Chat in Teams 🔍 Get insights ➕ Subscribe to report ...

Copilot 🔄 📌 ▾ 🖨️ ▾ 🔄 📄 ☆ ⓘ

🏠

CYPSS > Children's and Families > Knowledge

DEMO - Reimagining Case ... ▾

🏠 Home

👤 Child Summary

📅 Timeline

📄 Documents/Notes

👥 Ecomaps

📍 Locations

📊 Data Insight

? Definitions

Full Name

LouiseRhiannon Dapper ▾

Date

13/02/2022 19/04/2024

⎵

Type

Entity ▾

Role

All ▾

ConfidenceScore

0.80 1.00

⎵

Node colour key

Source node	Red
Person	Orange
Person type	Yellow
Address	Green
Location	Light Green
Product	Purple

Enter text filter

X

OFFICIAL

Ecomaps

NORTH YORKSHIRE COUNCIL

DEMO - Reimagining Case Management | OFFICIAL - SENSITIVE

Search

🔔 ⚙️ ⬇️ ? 🗺️ 👤

⏪

File Share Export Chat in Teams Get insights Subscribe to report ...

Copilot ↻ 📌 ◻️ 🔁 ⓘ ☆ 🕒

🏠

CYPSS > Children's and Families > Knowledge

DEMO - Reimagining Case ...

HomeChild SummaryTimelineDocuments/NotesEcomapsLocationsData InsightDefinitions

Full Name

LouiseRhiannon Dapper

Date

13/02/202219/04/2024

Type

Entity

Role

All

ConfidenceScore

0.801.00

Node colour key

Source node	Red
Person	Orange
Person type	Yellow
Address	Green
Location	Light Green
Product	Purple

Enter text filter

OFFICIAL

Ecomaps

NORTH YORKSHIRE COUNCIL

DEMO - Reimagining Case Management | OFFICIAL - SENSITIVE

Search

🔔 ⚙️ ⬇️ ? 🗺️ 👤

<< File Share Export Chat in Teams Get insights Subscribe to report ...

Copilot ↻ 📌 🖨️ 🔁 ⓘ ⭐ 🔍

🏠

CYPSS > Children's and Families > Knowledge

DEMO - Reimagining Case ...

Home

Child Summary

Timeline

Documents/Notes

Ecomaps

Locations

Data Insight

Definitions

Ecomaps - Use text filter to highlight desired entity

Full Name
LouiseRhiannon Dapper

Date
13/02/2022 19/04/2024

Type
Entity

Role
All

ConfidenceScore
0.80 1.00

Node colour key

Source node	Red
Person	Orange
Person type	Yellow
Address	Green
Location	Light Green
Product	Purple

Enter text filter

Filters

OFFICIAL

Ecomaps

NORTH YORKSHIRE COUNCIL

DEMO - Reimagining Case Management | OFFICIAL - SENSITIVE

Search

🔔 ⚙️ ⬇️ ? 🗺️ 👤

<< 📁 File ▾ 🔗 Share ▾ ↩️ Export ▾ 💬 Chat in Teams 🔍 Get insights ➕ Subscribe to report ...

Copilot 🔄 📌 ▾ 🖨️ ▾ ↻ 📅 ☆ ⓘ

🏠

CYPS > Children's and Families > Knowledge

DEMO - Reimagining Case ... ▾

🏠 Home

👤 Child Summary

📅 Timeline

📄 Documents/Notes

🧑 Ecomaps

📍 Locations

📊 Data Insight

? Definitions

Ecomaps - Use text filter to highlight desired entity

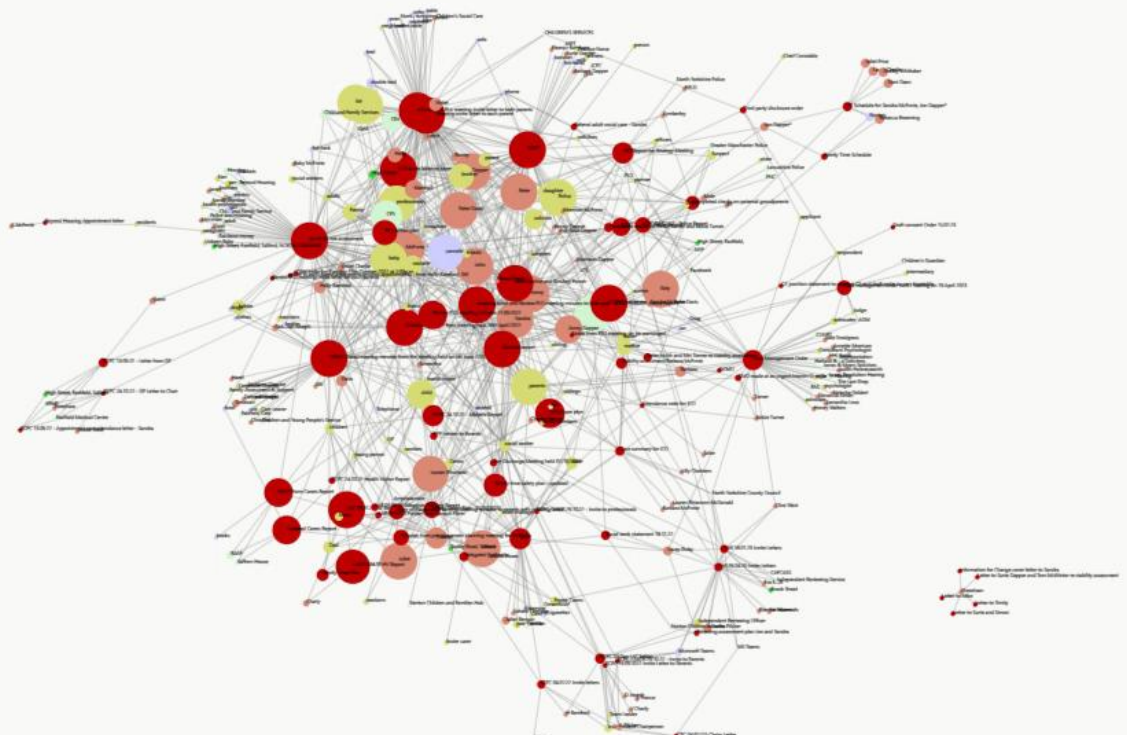
Full Name
LouiseRhiannon Dapper ▾

Date
13/02/2022 19/04/2024
Type
Entity ▾
Role
All ▾
ConfidenceScore
0.80 1.00

Node colour key

Source node	Red
Person	Orange
Person type	Yellow
Address	Green
Location	Light Green
Product	Purple

Enter text filter



OFFICIAL

Ecomaps

NORTH YORKSHIRE COUNCIL

DEMO - Reimagining Case Management | OFFICIAL - SENSITIVE

Search

🔔 ⚙️ ⬇️ ? 🗺️ 👤

<< 📁 File ▾ 🔗 Share ▾ ↩️ Export ▾ 💬 Chat in Teams 🔍 Get insights ➕ Subscribe to report ...

Copilot 🔄 📌 ▾ 🖨️ ▾ 🔄 📄 ☆ ⓘ

🏠

CYPSS > Children's and Families > Knowledge

DEMO - Reimagining Case ...

Home
Child Summary
Timeline
Documents/Notes
Ecomaps
Locations
Data Insight
Definitions

Ecomaps - Use text filter to highlight desired entity

Full Name
LouiseRhiannon Dapper ▾
Date
13/02/2022 19/04/2024
Type
Entity ▾
Role
All ▾
ConfidenceScore
0.80 1.00

Node colour key

Source node	Red
Person	Pink
Person type	Yellow
Address	Green
Location	Light Green
Product	Purple

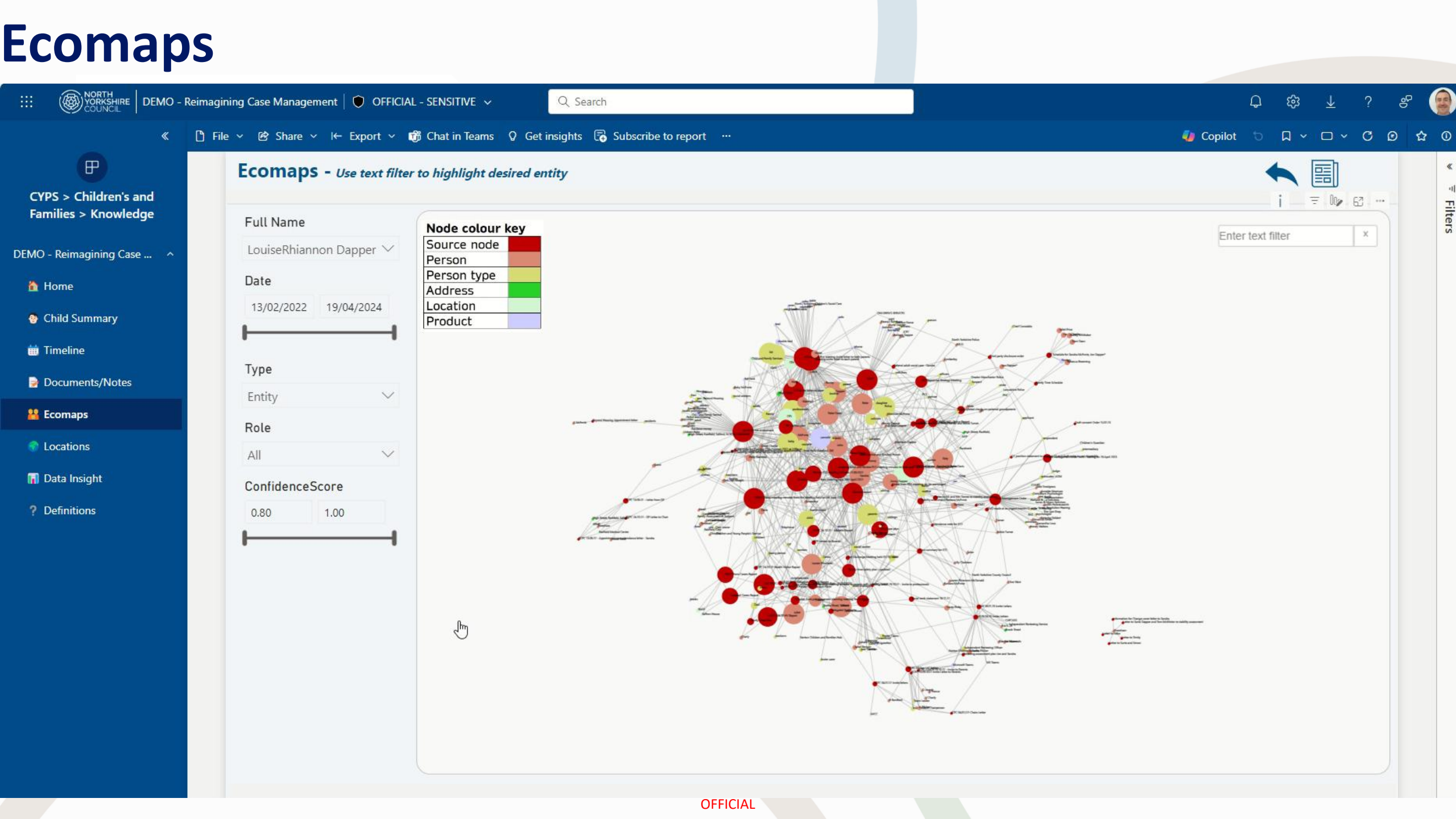
Enter text filter

OFFICIAL

Ecomaps

Ecomaps

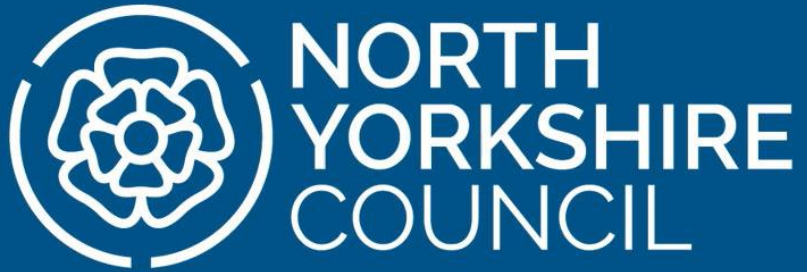
Ecomaps



NORTH YORKSHIRE COUNCIL | DEMO - Reimagining Case Management | **OFFICIAL - SENSITIVE**

LouiseRhiannon Dapper

- | |
|---|
| Coasdale Square |
| Elders Street |
| High Street, Eastfield |
| 80 High Street |
| Aberdeen Walk, |
| Beyond Housing, |
| Blackburn Road, Darwen |
| Blossom Street, York |
| Brook Street |
| Brook Street, Shoreham |
| Brunswick Square, London |
| Cadenhead Road, Aberdeen |
| Chapel Street |
| Clifton Road |
| County Hall - Northallerton - North Yorks - DL7 8AD |
| Craigroyston, Lumsden |
| Coasdale Square, |
| Elders Street, Salford, YO11 1DZ |
| Gladstone Road, Salford |
| Grove Street |
| Grove Street, |
| Halfpenny Lane |
| High Street |
| High Street, Eastfield |
| High Street, Eastfield, |
| High Street, Eastfield, Salford |

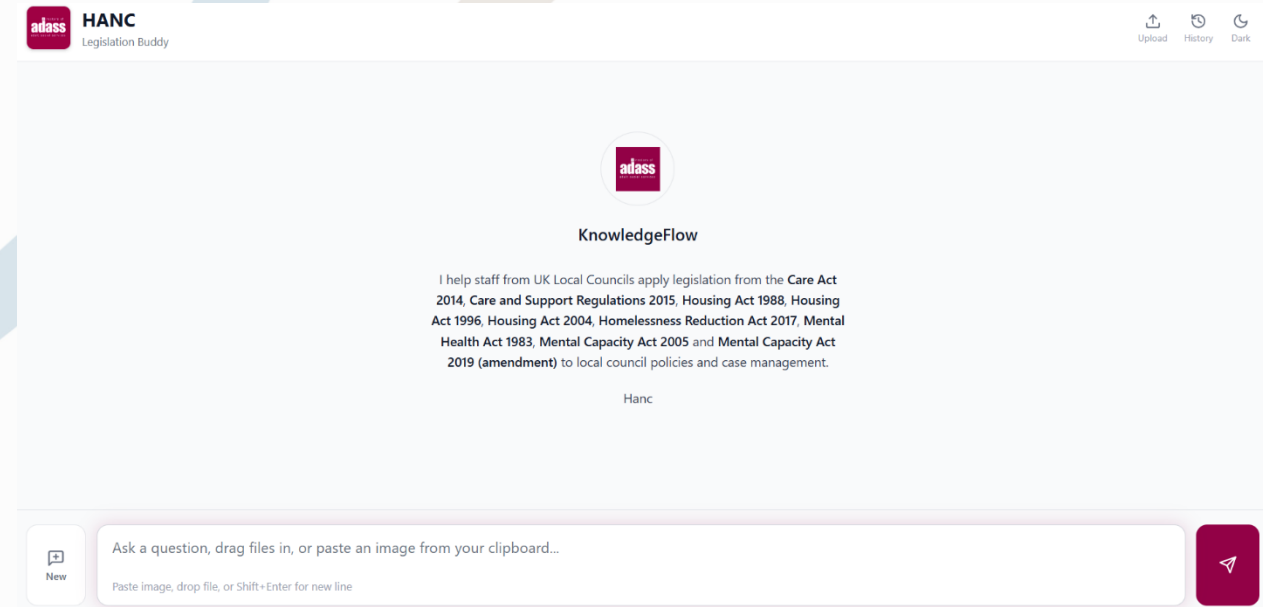


Making the most of Magic Notes

A smart, time-saving way to capture
key information for our social care practitioners

HANC- AI Innovation for Adult Social Care

- **Built by NYC with leading AI** as a scalable, sector-wide innovation.
- Designed using national legislation only for broad applicability.
- Tested with 5 councils to validate approach.
- Strong endorsement from Y&H ADASS Digital Leads.
- Region-wide rollout funded: access for all 15 Yorkshire & Humber councils (1 year)
- Expected to go live in the next month.
- Growing momentum with interest expressed in Northern Powerhouse and national ADASS versions.
- Showcased at ADASS Spring Seminar – generating national appetite.
- Particularly valuable for post-LGR integration of Housing and Care services.





Leeds
CITY COUNCIL



**NORTH
YORKSHIRE
COUNCIL**



**NORTH
EAST
LINCOLNSHIRE
COUNCIL**



City of Westminster

**Together, we aim to build
once and benefit all.**



**CITY OF
YORK
COUNCIL**

Extra Care in North Yorkshire



28 Schemes

1540 units of accommodation

Over 6000 people supported

Celebrating



Extra Care Housing

in North Yorkshire

Sycamore Hall

- **Extra Care** forms a key part of the local communities where it is developed, especially rural areas.
- **Sycamore Hall** at Bainbridge is a 40-unit ECH in a village of 400 people. The scheme allows local services to be retained where they may otherwise have been lost.
- This includes a local shop, library and Post Office as well as respite and step up / step down capacity as well as acting as a true community hub.



Extra Care: Future Plans

- A series of procurements are planned to secure new schemes in Harrogate, Gargrave, Malton and Whitby in the coming years.
- In addition to growing our core capacity, a new delivery model will allow for the development of new models of Extra Care, including:
 - **Extra Care Plus** – focussed on supporting people with higher levels of care and support needs.
 - **Extra Care Mini** – Smaller scale schemes to support our rural communities and ensure people can stay as close to home as possible.



Supporting our Children & Young People

Embedded Strengths in Relationships Practice Model:

- Strong focus on identifying and strengthening family and support networks.
- Co-production of plans with families to improve safety and wellbeing.
- Influenced national reforms, including the Families First Partnership Programme and family-group decision-making requirements.

No Wrong Door Model:

- Prioritises local and family-based fostering placements.
- Proven impact:
 - Lower rates of children in care in North Yorkshire.
 - High proportion of in-house foster placements.

Innovation in AI and Technology:

- Tools including Magic Notes, Policy Buddy, and Fynd.
- Enables greater focus on direct work with children and families.
- Enhances network identification to strengthen safeguarding and support.

Sector-Led Improvement Leadership:

- Designated Sector-Led Improvement Partner.
- Support and mentor to other local authorities.



Digital Connectivity



- **Superfast North Yorkshire:** Increased broadband coverage by 137%, reaching 200,000+ homes & businesses through early investment and innovation.
- **Free Public Wi-Fi:** Delivered across 20+ towns and villages in 2 years; high usage (e.g. 15,000 weekly users in Scarborough) and supports residents without home connectivity.
- **Smart County (LoRaWAN Network):** Covers 85% of the county, enabling smart solutions such as air quality monitoring and visitor data insights.
- **Local Full Fibre Network:** £15.1m investment delivering 300km of fibre, connecting 350+ sites; council-owned network supports wider digital projects.
- **Public Sector Collaboration (NYnet):** Long-standing shared network enables cost savings, co-location of services, and seamless connectivity across council, NHS, and police.

New Waste Model

- **Delivered a new harmonised waste recycling model**, embedding a new four day working week for crews.
- **Removed task and finish working arrangements** and the Council's biggest equal pay risk.
- Model introduced new two-stream dry recycling collection service, replacing bags and boxes with two wheelie bins to increase recycling rates and efficiency.
- Despite significant capital investment, this was off-set by **projected annual savings** resulting from reduced operational costs.
- **In turn, over 300,000 tonnes of waste were collected, with 45% being reused, recycled or composted.**



A Commercial Council

Overall commercial portfolio turnover of over £164 million, with around £15 million generated in shareholder value for the council.

- **NYnet** (Broadband) – Achieved ~97% superfast broadband coverage, connecting 200,000+ rural premises, with £3m turnover and £0.4m profit in FY2024/25.
- **NY Highways** (Infrastructure) – Improved highway efficiency, exceeded financial targets with £305k profit in 2024/25, generated £3.15m in council cost savings.
- **Yorwaste** (Waste Management) – Boosted recycling and waste services, secured new contracts and delivered £1.65m profit in 2024/25.
- **Align Property Partners** – Restructured to access external markets, reached record £2.36m profit in 2025 (~£855k above target), and paid £1m dividend to the council.



Our Award-Winning Council

National “Seal of approval” for inclusion work

Early recognition of inclusive employment practices post LGR.

Local/environmental awards linked to council-managed assets

Some of our parks and green spaces achieved Green Flag Award status.

iNetwork Innovation Awards 2024

Recognised for innovation across public services and leadership collaboration & knowledge sharing.

MOD Employer Recognition Scheme: Gold

Recognition for our support of Armed Forces personnel and flexible employment practices

Frontline Awards,

North Yorkshire Council's Jonny Hoyle, development lead for children and young people's service, won the **Fellowship award** for making a significant contribution to the sector.

National Fitness Awards,

Active North Yorkshire Harrogate win 'Group Exercise Gym of the Year'.

2023

2024

2025

2026

North Yorkshire Council formed

iNetwork Innovation Awards 2023

Recognised for digital/innovation work improving how case management data is used across services.

TIARA Europe Awards 2024

European recognition for recruitment and talent strategy excellence.

PPMA Excellence in People Management Awards

Won the Gold award for strong employer branding and innovation in workforce transformation.

Museum & Heritage Awards- Partnership of the Year 2026

For the Out of the Box Learning programme.

PPMA Excellence in People Management Awards 2023

Recognised for HR/OD work on equality, diversity and inclusion within the council workforce.

Craven Museum received the Family Friendly Museum Award 2023

for our outstanding work to welcome children and families.

Local Authority of the Year Energy Efficiency Awards 2024

Recognised for work improving energy efficiency in social housing.

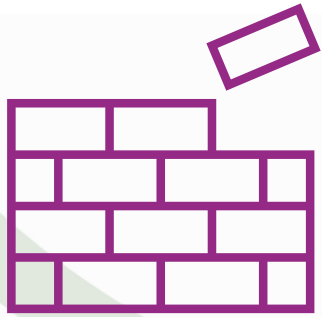
Quality Collaboration of the Year & Outstanding Quality Assurance and Improvement Practice

for Multiply North Yorkshire, a programme helping people improve their numeracy skills.

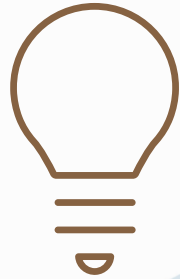
European Garden Awards, North Yorkshires South Cliff Gardens wins

'Management or Development of a Historic Park or Garden' award.

Why North Yorkshire Council?



Huge progress in LGR, building new Council and securing a devolution deal – all at the same time as the tackling Covid-19 Pandemic.



Innovation embedded across services, with focus on productivity driving service improvements.



Within 3 years of vesting day, **top-tier service delivery achieved**, and **key milestones reached**, despite challenges of LGR.



Ambitious plans in place, with significant financial commitments made to address key challenges in North Yorkshire.



North Yorkshire Council