



Organisation Structure Chart

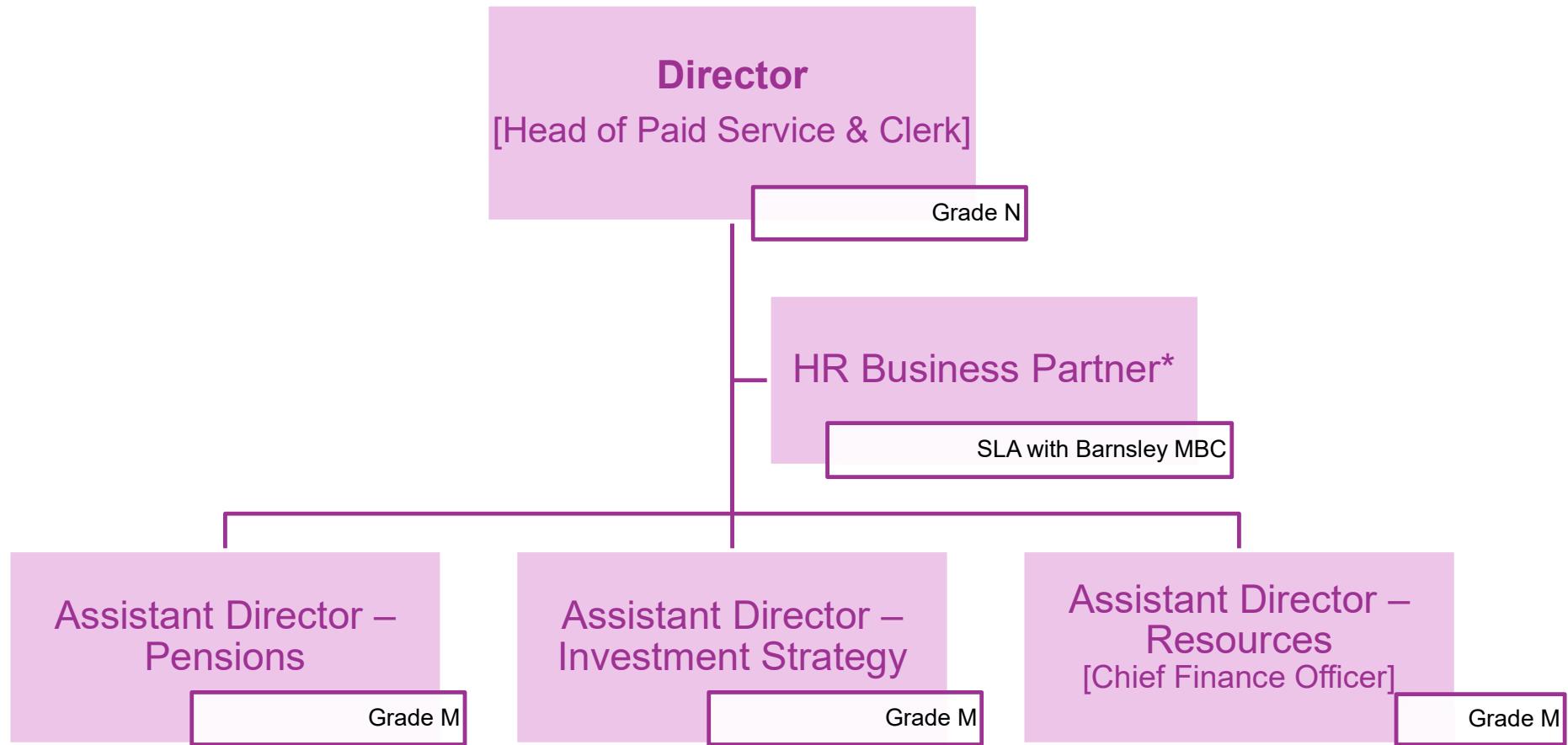
January 2026

Establishment Analysis



Department	Team	FTE	FTE
Director	Senior Management Team	4.0	
	HR	2.8	6.8
Pensions	Benefits	42.2	
	Customer Services	14.0	
	Employer Services	13.3	
	Technical, Support and Training	6.7	76.2
Investment Strategy	-		3.0
Resources	Finance & Performance	16.6	
	Governance & Corporate Services	8.0	
	ICT	11.3	
	Systems	8.0	43.9
Total			129.9

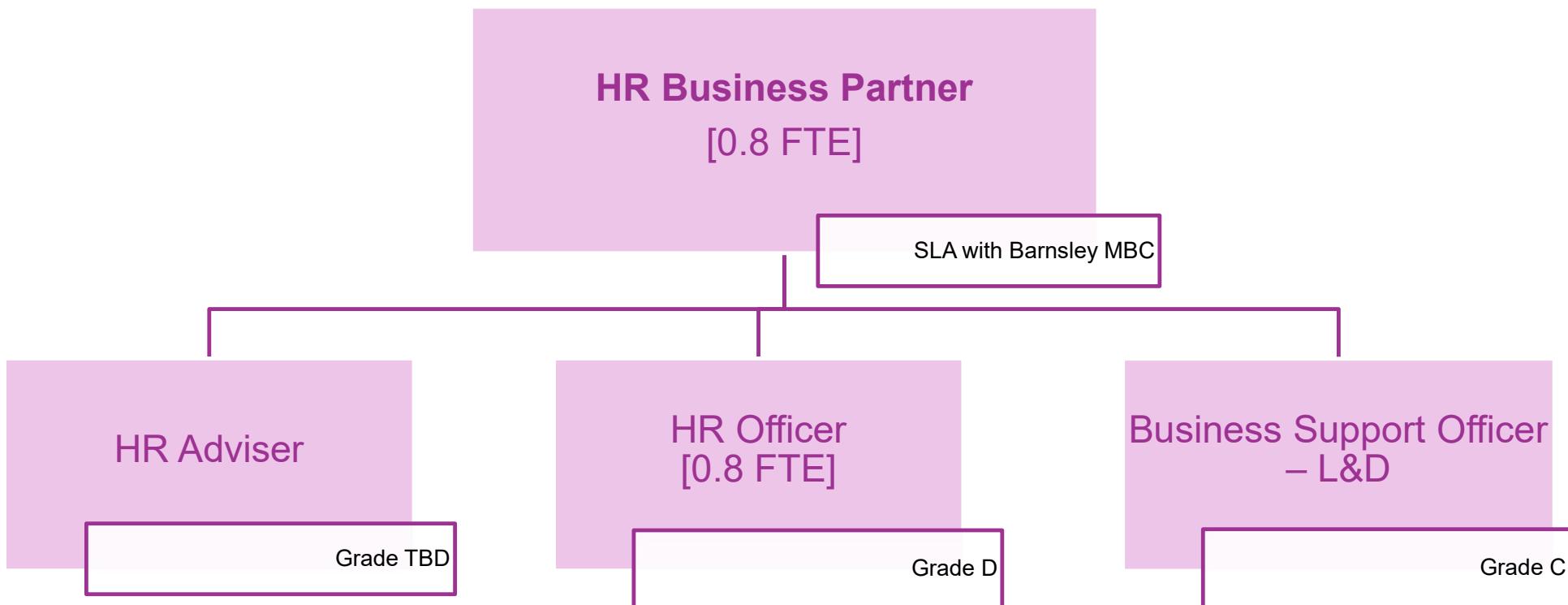
Senior Management Team



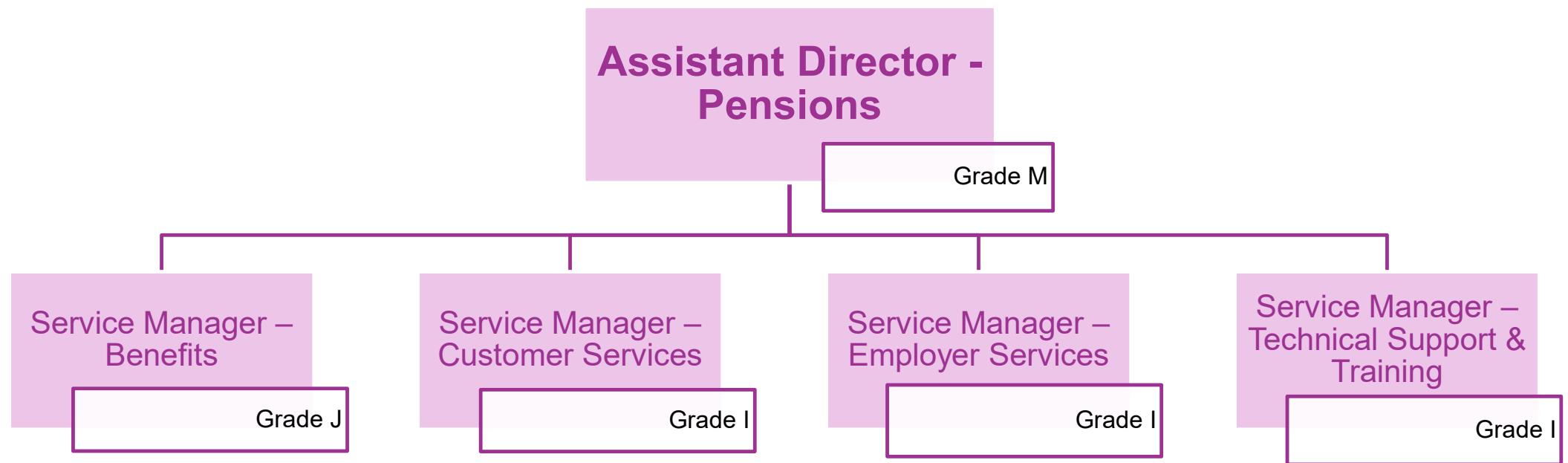
* HR reports directly to the Director.

The HR Business Partner advises but is not formally part of SMT.

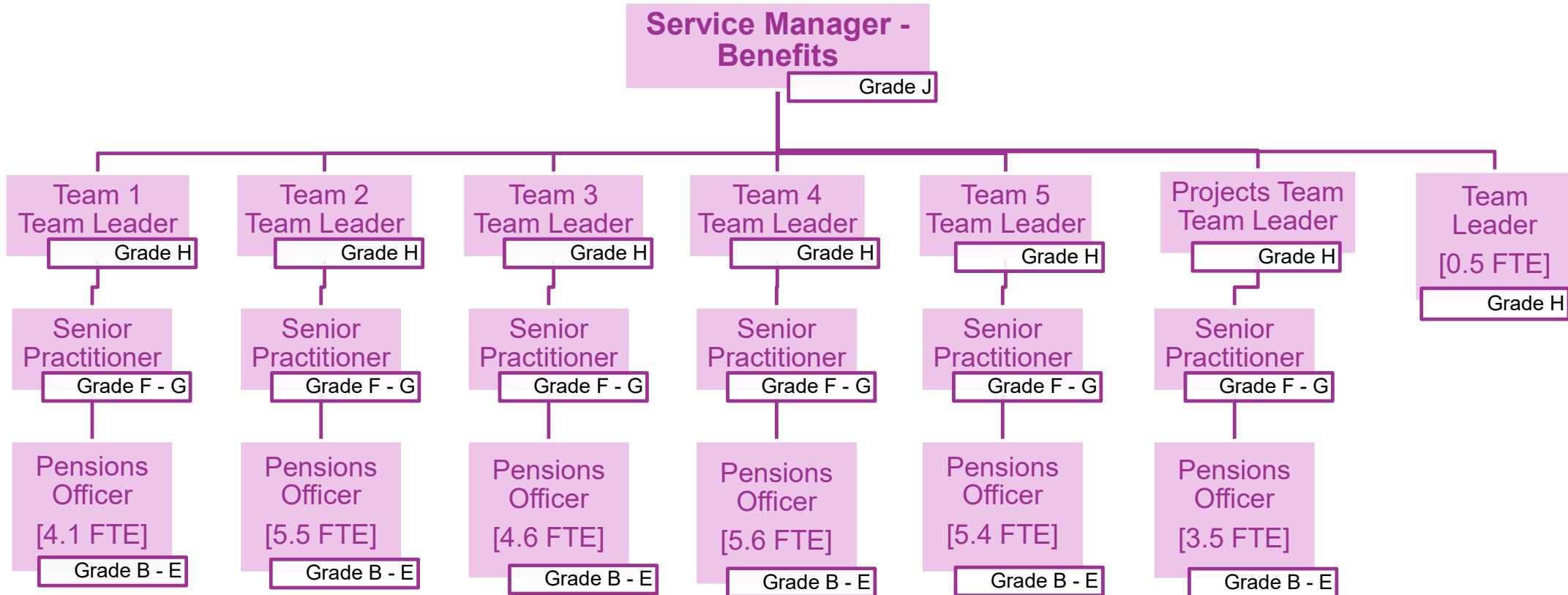
Human Resources (HR)



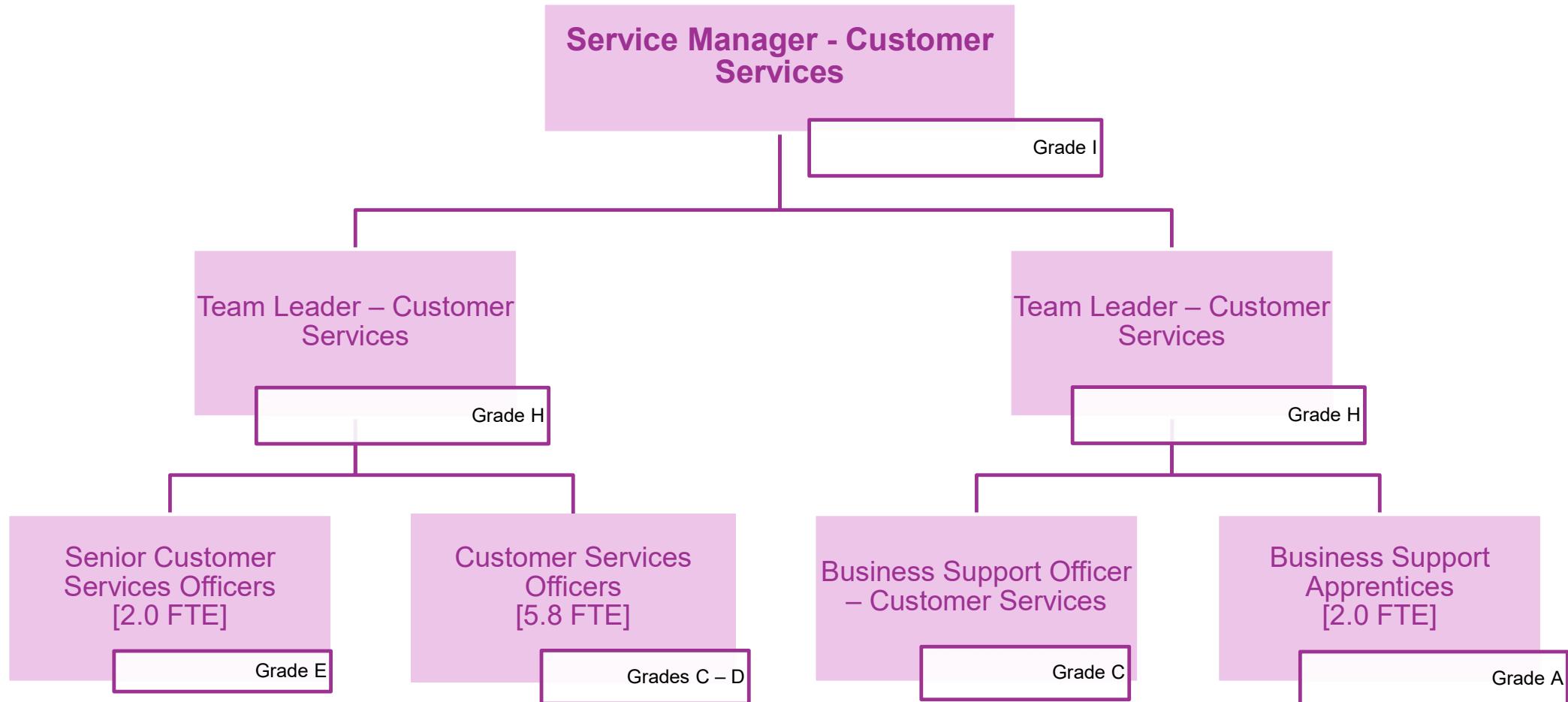
Pensions



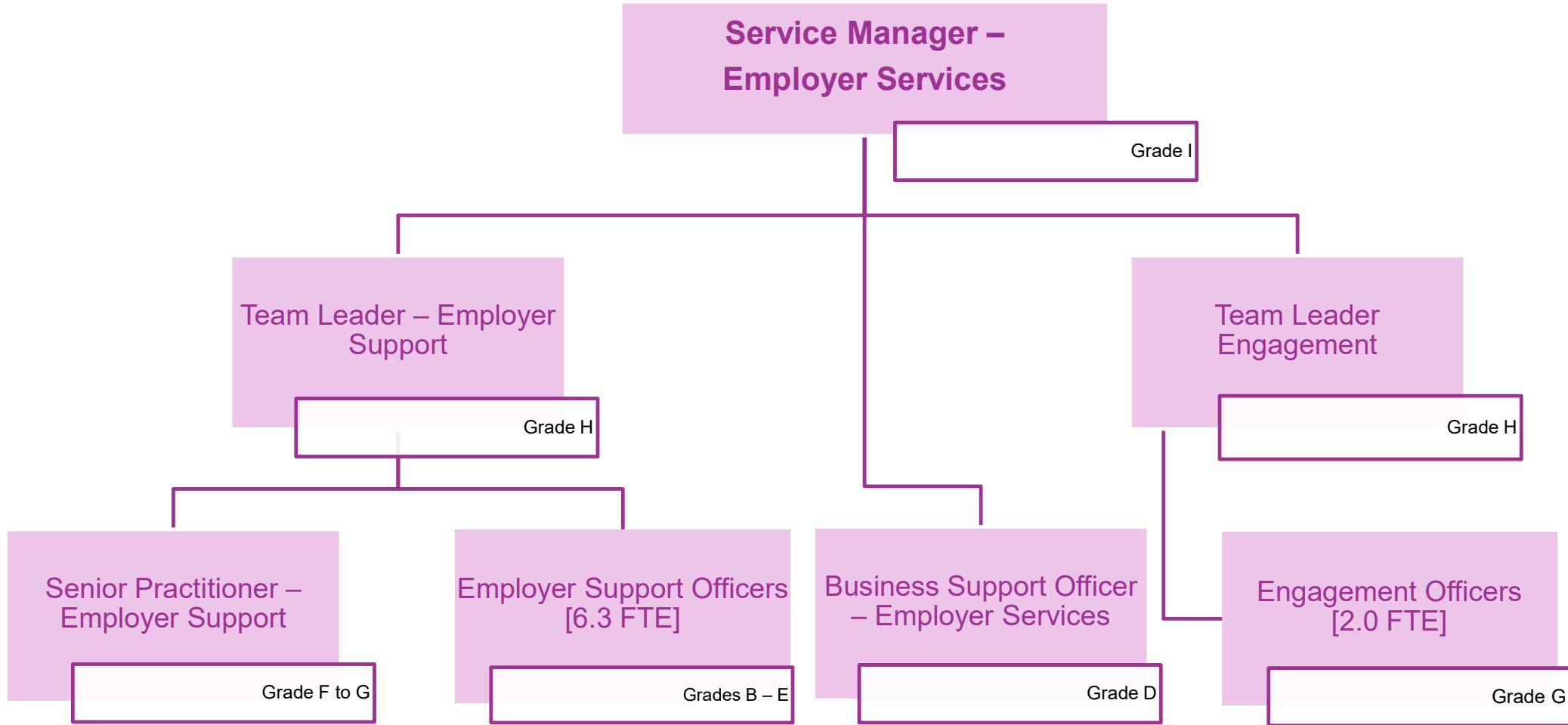
Benefits



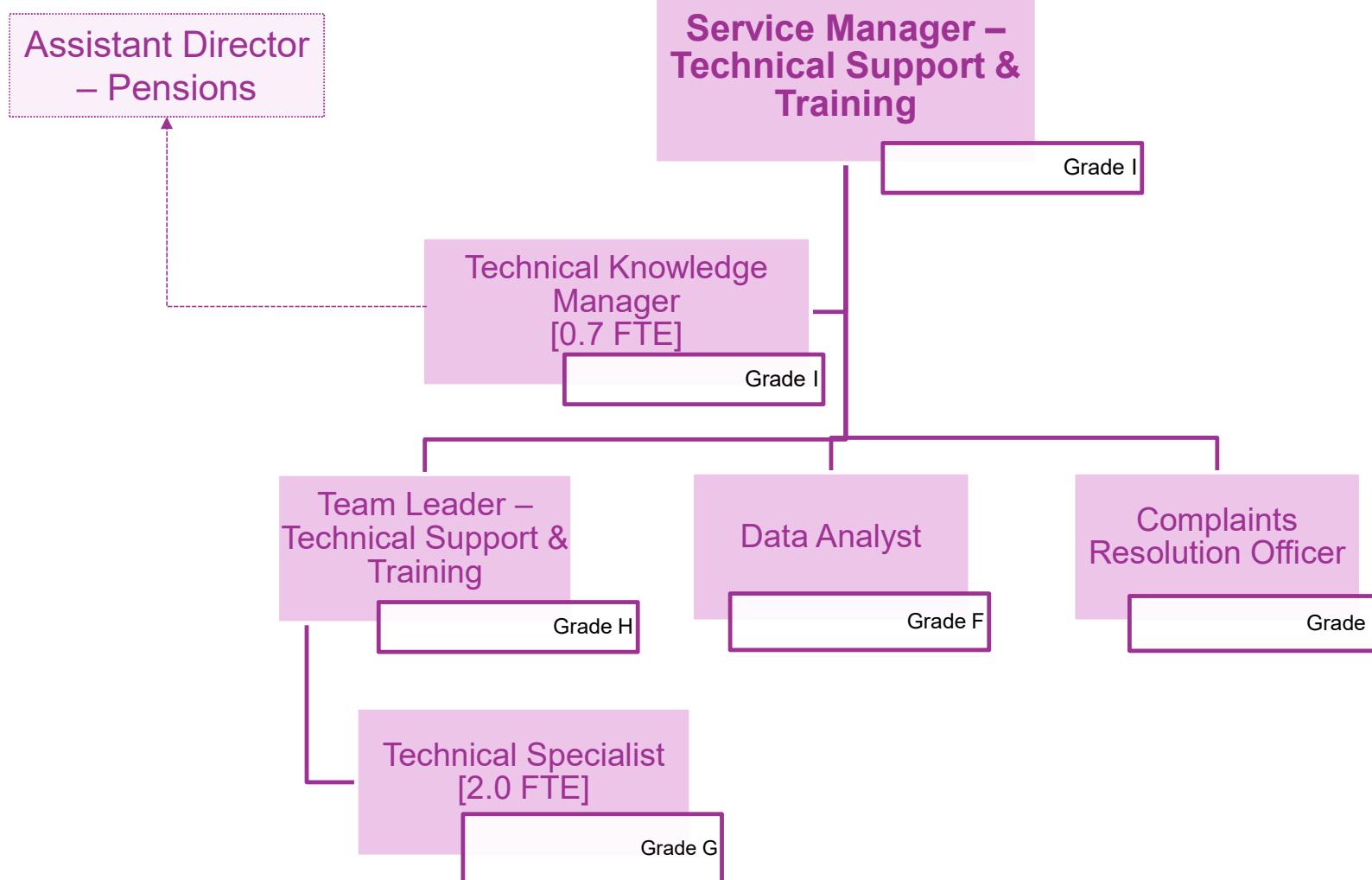
Customer Services



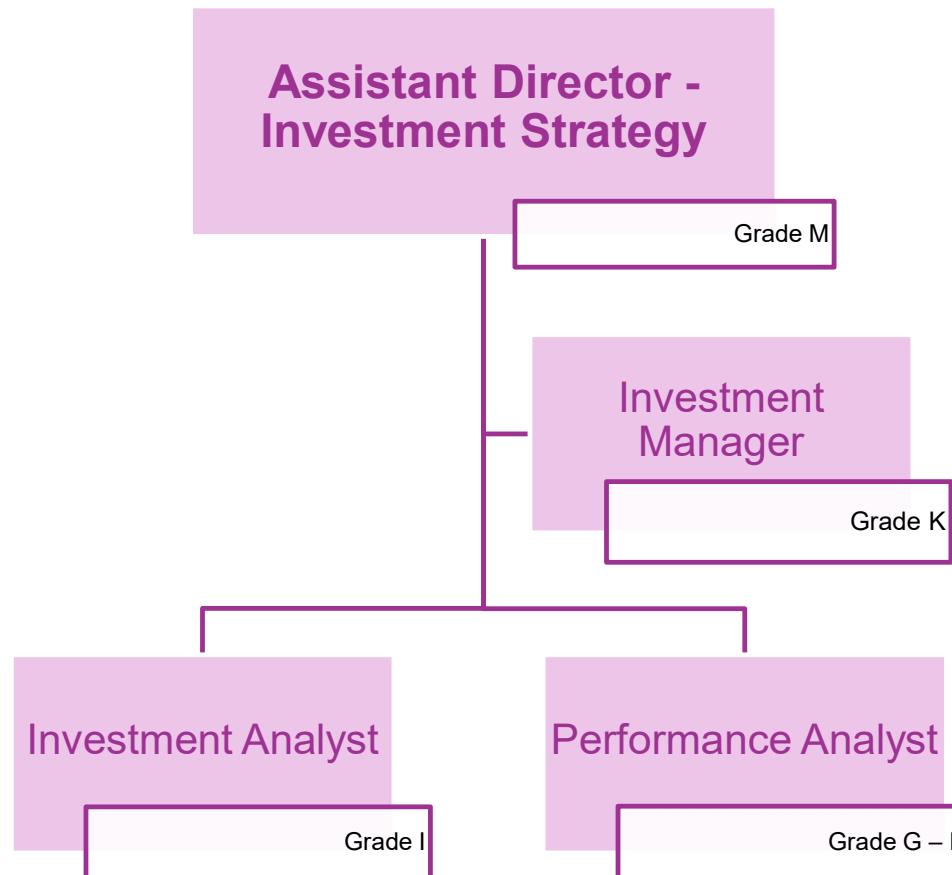
Employer Services



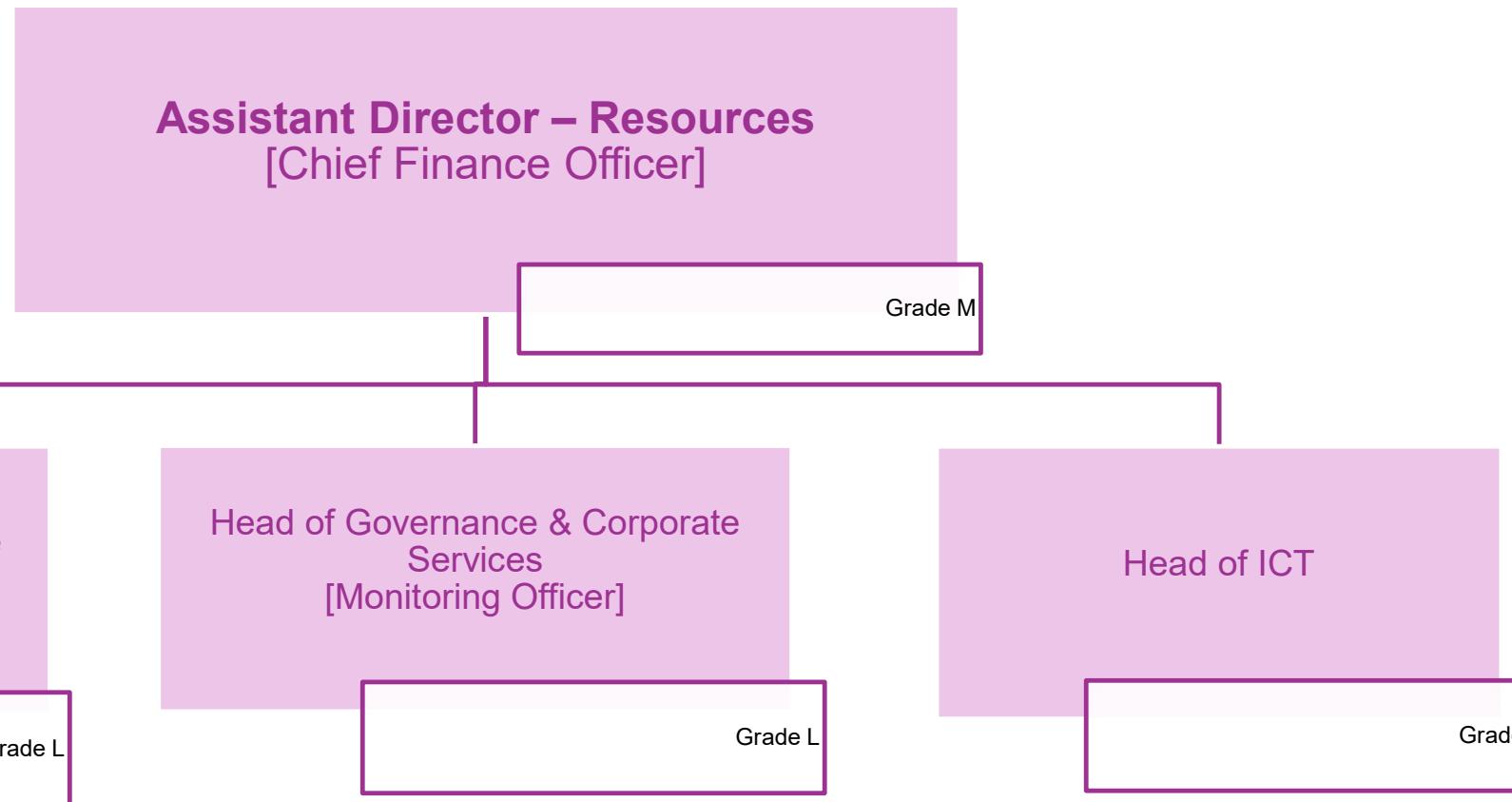
Technical Support & Training



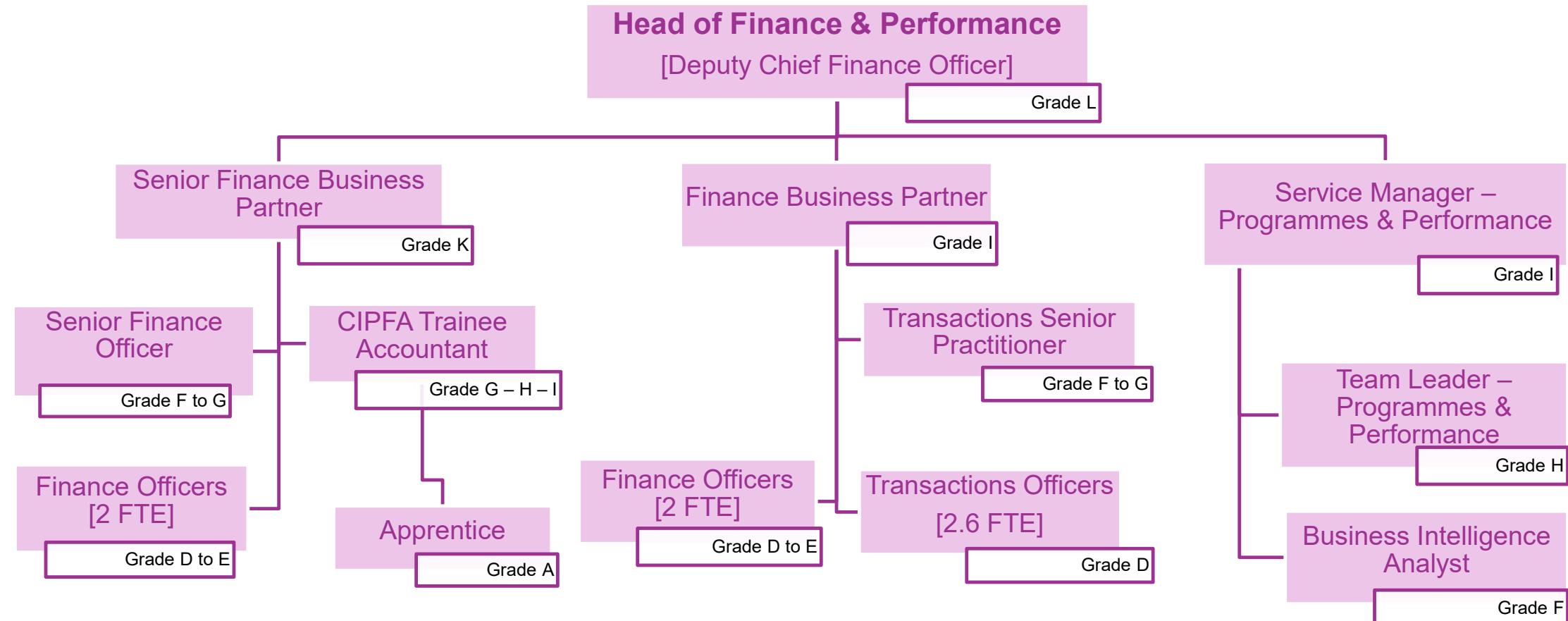
Investment Strategy



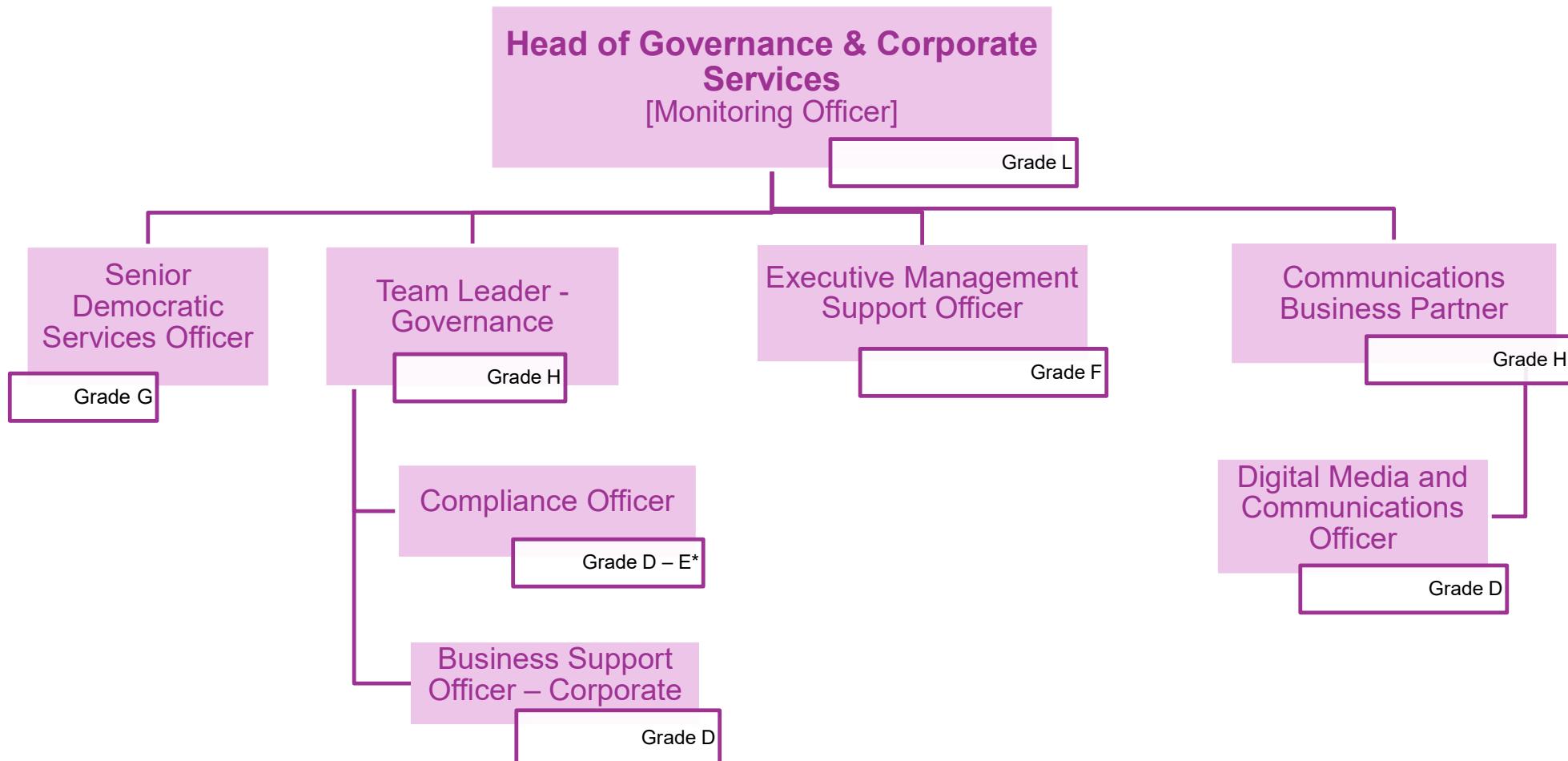
Resources



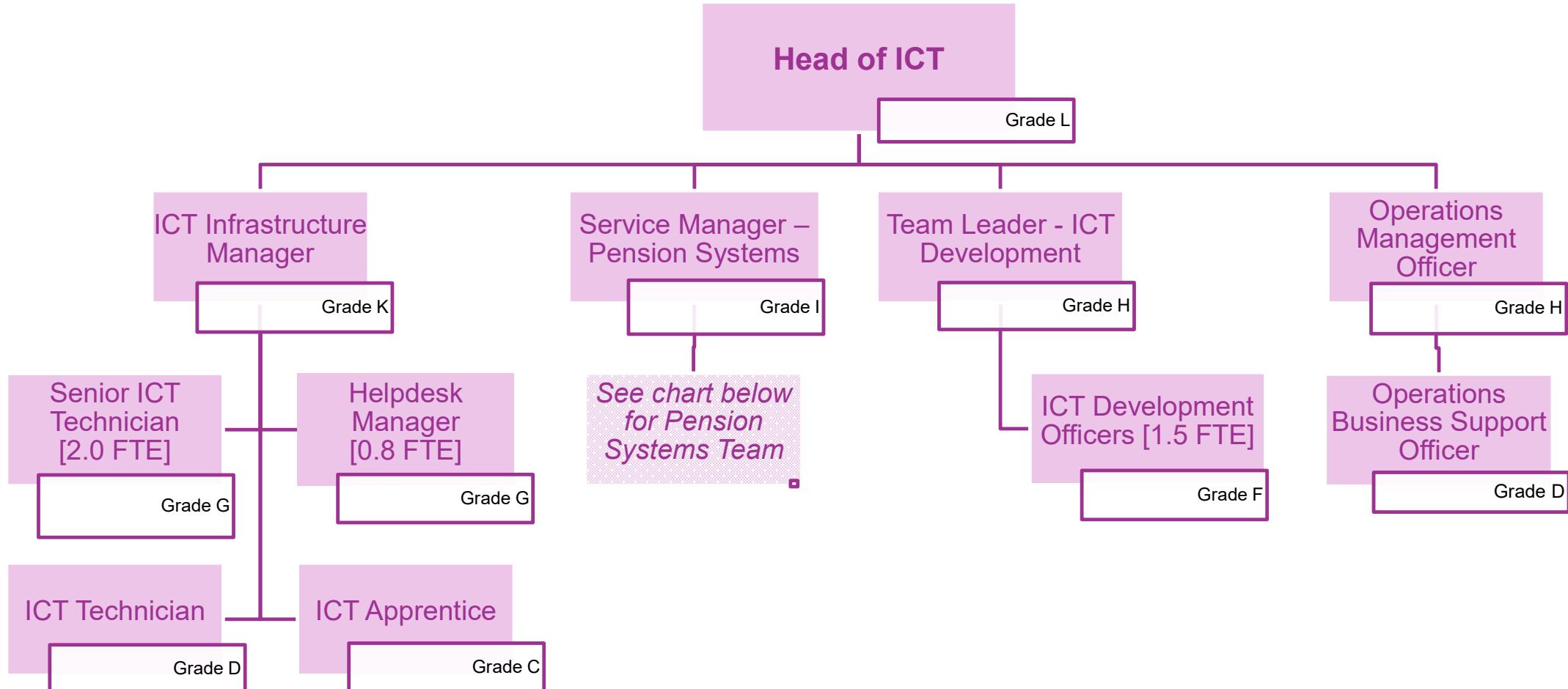
Finance & Performance



Governance & Corporate Services



** In development*



ICT – Pension Systems

